

APPENDIX

Methodology

Approach

Over the course of three months, Monitor Institute by Deloitte worked with 12 Next-Gen Workforce Providers identified by the Boston Foundation, seven employers, and 13 jobseekers to help elevate leading practices in Greater Boston's workforce development landscape and understand critical gaps and opportunities. The selected workforce providers were highlighted for demonstrating the core competencies of a "next-gen" approach, as defined by Project Catapult: being market responsive, focusing on good jobs, lifting untapped talent, and investing in organizational capacity.

Acknowledgements

We thank the following people for participating in interviews and site visits with the Monitor Institute by Deloitte team during the summer of 2019.

NEXT-GENERATION WORKFORCE PROVIDERS:

BEST Hospitality Training

Joan Abbot
Mary Cronin
Marie Downey
Aisha Necoechea

Benjamin Franklin Institute of Technology (BFIT)

Shawn Ayala
Anthony Benoit
Lauren Butler
Jackie Cornog
Aisha Francis
Michael Grigevich
Marvin Loiseau

CONNECT

Evie Heffernan
Stephanie Shull

IINE

Mary Katherine Blunt
Maura Lester McSweeney
Alexandra Weber

Just-A-Start

Kathleen Carney
Deborah Ruhe (former ED)

JVS

Kira Khazatsky
Jerry Rubin
Kelly Tessitore
Mandy Townsend

More Than Words

Noah Schectman

NECAT

Josephine Cuzzi
Martha Leahy

Operation ABLE

Shirley Fickett
Mark Gyurina
Marian Walsh

Per Scholas

Robin Nadeau
Jennifer Shamy

Resilient Coders

David Delmar
Rouguiatou Diallo

UTEC

Ed Frechette
Erin Harris

Year Up

Robert Dame
Michael Goldstein
Emily Henesey
Maren Peterson

EMPLOYERS:

Kristin Driscoll, Boston Children's Hospital
Mikayla Fritsch, Omni Hotels
Richard A. Millard, J.P. Morgan Chase & Co.
William O'Brien, Levy Restaurants

Joanne M. Pokaski, Beth Israel Deaconess
Medical Center
Alex Pratt, Omni Hotels
Mary Jane Ryan, Partners HealthCare System
James J. Whalen, Jr., Boston Properties

JOBSEEKERS/GRADUATES FROM:

BEST Hospitality Training
Operation ABLE
Per Scholas
Year Up

We also convey sincere gratitude to the following individuals who supported and contributed to this work:

Orlando Watkins

Vice President for Programs, The Boston Foundation

Marybeth Campbell

Executive Director, Worcester Community Action Council (former Executive Director, SkillWorks)

Kevin McGovern

New England Managing Partner, Deloitte & Touche LLP

Justin Marcoux

Senior Manager, Monitor Institute by Deloitte, Deloitte LLP

Sarah Brayton

Manager, Monitor Institute by Deloitte, Deloitte LLP

This publication contains general information only and Deloitte is not, by means of this publication, rendering accounting, business, financial, investment, legal, tax, or other professional advice or services. This publication is not a substitute for such professional advice or services, nor should it be used as a basis for any decision or action that may affect your business. Before making any decision or taking any action that may affect your business, you should consult a qualified professional advisor. Deloitte shall not be responsible for any loss sustained by any person who relies on this publication.